

## EXCHANGE & RETURNS FORM

If for whatever reason you wish to return any Magee 1866 items, you may do so within 28 days of receipt. Unless they are faulty, goods must be returned in perfect condition (unworn and undamaged), in their original packaging with tags/tickets attached. If you have any queries, you should contact the Customer Service Team in Donegal. Call +353 (0) 74 97 24836 or Email [info@magee1866.com](mailto:info@magee1866.com), Monday – Thursday 8.15am – 5.15pm. and Friday 8.15am – 1pm. You should follow the instructions given below.

Returns are at the customers expense however you can return your items into one of our Magee 1866 stores FREE of charge. For orders being returned from Ireland and Northern Ireland, you can return your parcel via DPD at a rate of €6.35, please visit [Magee186.com>Returns](http://Magee186.com>Returns) for instructions. For international returns, we offer reduced rates with FedEx, please speak to our customer service team for advice and costs using this service. Magee 1866 cannot be held liable for courier charges, customs duties or lost parcels.

1. Fill in the details of the item/s being returned on the form below.
2. Fill in the details of any items that you would like us to exchange for you and to be sent to your address as provided in the original order.
  - a Please note that there will be a shipping fee imposed for any outgoing exchanges.
3. Book your return via DPD for Ireland and Northern Ireland based customers. Simply follow the steps on our returns page - [magee1866.com>Returns](http://magee1866.com>Returns).
4. International customers, book your return via customer services (paid services) or return with your preferred courier.

**Postage:** Please send your items securely, Magee 1866 cannot be held responsible for any loss in transit. We recommend you obtain proof of postage and a 'sign for' service.

**Timings:** Returns will be processed within 10-14 working days of receipt. We will let you know your return has been processed via the email address or phone number you provided at the time of ordering.

I want to return the following

Customer Name & Web Order No	Product Code	Quantity	Reason Code	Comments

Please enter one of these numbers in the Reason Code Box:

1. Faulty | 2. Damaged | 3. Wrong Colour | 4. Doesn't Fit | 5. Not as Described | 6. Changed Mind | 7. Other (please specify)

If you have selected options 4 'Doesn't Fit' please provide the reason why it doesn't fit into the comment's column.

If you wish to exchange the same garment for a different size or to exchange the garment for a different product then please fill out the section below. If any additional payment is required, our customer service team will follow up with a phone call.

Product Code	Product Name	Quantity	Replacement Size	Replacement Colour

*Please note that there are no returns for altered garments.*