



**MAGEE**  
1866

DESIGNING, WEAVING & TAILORING

## EXCHANGE & RETURNS FORM

If for whatever reason you wish to return any Magee 1866 items, you may do so within 28 days of receipt. Unless they are faulty, goods must be returned in perfect condition (unworn and undamaged), in their original packaging with tags/tickets attached.

If you have any queries, you should contact the Customer Service Department. Call +353 (0) 74 97 24836, Monday – Friday 8.15am – 5.15pm. You should follow the instructions given below:

1. Fill in the details of the item/s being returned on the form below.
2. Fill in the details of any items that you would like us to exchange for you and to be sent to your address as provided in the original order.
  - a. Please note that there will be a shipping fee imposed for any outgoing exchanges.
3. For returns in Ireland and the U.K use the free returns label provided with within the original packaging.
  - d. Items which are over 2KG's in weight will not have a free postage label included
  - b. Please contact our customer service team to request a free postage label for any items over the weight of 2KG – typically a suit, jacket or overcoat.

Unfortunately, returns from outside Ireland and the U.K need to be paid for by you.

We have a promotional rate available with our couriers and if you would like to benefit from the discounted courier service, please contact our customer services team for more information.

**Postage:** Please send your items securely, Magee 1866 cannot be held responsible for any loss in transit. We recommend you obtain proof of postage and a 'sign for' service.

**Timings:** We aim to process our returns within 5 working days of receipt. We will let you know your return has been processed via the email address or phone number you provided at the time of ordering.

I want to return the following

Customer Name & Web Order No	Product Code	QTY	Reason Code	Comments

Please enter one of these numbers in the Reason Code box:

- |                 |                           |
|-----------------|---------------------------|
| 1) Item Faulty  | 5) Not as Described       |
| 2) Item Damaged | 6) Changed Mind           |
| 3) Wrong Colour | 7) Other (please specify) |
| 4) Doesn't Fit  |                           |

If you have selected options 4 'Doesn't Fit' please provide the reason why it doesn't fit into the comments column.

If you wish to exchange the same garment for a different size or to exchange the garment for a different product then please fill out the section below. If any additional payment is required, our customer service team will follow up with a phone call.

Product Code	Product Name	QTY	Replacement Size	Replacement Colour

Please note that there are no returns for altered garments. [www.magee1866.com](http://www.magee1866.com)